

# Benadecta Jacob

Mangalore, India

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## Professional Summary

Business Analyst and Scrum Master with 1.5+ years of experience in **ERP (Odoo) implementations, Agile delivery, and stakeholder management** across manufacturing, ecommerce, retail, and services. Skilled in requirements elicitation, process mapping (BPMN, UML), UAT coordination, sprint planning, and bridging communication between technical teams and business stakeholders. Proven record in improving scalability, reducing bottlenecks, and driving successful project delivery in multi-team environments.

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## Key Skills

- Business Analysis & Requirements Gathering
  - Agile / Scrum / Kanban
  - ERP Functional Consulting (Odoo)
  - Sprint Planning & Backlog Refinement
  - Stakeholder Engagement & Client Demos
  - UAT, Change Management & Training
  - Process Mapping (BPMN, UML, DFDs)
  - Product Roadmaps & User Story Mapping
  - SQL | Python | HTML | CSS | Figma
  - MS Office Suite | Google Workspace
  - Operating Systems: Linux, Windows
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## Certifications & Achievements

- Certificate: Managing Big Data with MySQL – Coursera
- Python & Machine Learning Bootcamp – ShapeAI (2022)

## Professional Experience

### Invenger Technologies

*Business Analyst & Scrum Master | Project Coordinator | Software Engineer*  
2023 – Present

- Led requirements gathering, documentation, and feasibility analysis for multiple **Odoo ERP implementations** across domains.
- Facilitated Agile ceremonies (sprint planning, daily stand-ups, retrospectives), improving team efficiency and delivery.
- Coordinated between clients, developers, QA, and infrastructure teams to manage timelines and stakeholder communication.
- Prepared functional workflows, schema diagrams, and client training materials, ensuring transparency and adoption.
- Reduced delivery bottlenecks by resolving cross-team dependencies and driving continuous improvement through retrospectives.
- Served as **Point of Contact (PoC)** for Redington and Odoo projects, ensuring smooth communication between stakeholders and internal teams.
- Managed timesheets, tracked project progress, and prepared client reports for improved visibility.

### Key Projects:

- **ARI Odoo Migration (v16 → v18):** Full lifecycle migration, improving operational scalability.
  - **TagMate – Attendance & Visitor Management:** Built app to capture visitor data and track employee in/out times, improving security and attendance accuracy.
  - **Fuelizer – Petrol Bunk Management Solution:** Gathered requirements, mapped workflows, and coordinated PERN (PostgreSQL, Express, React, Node) stack development.
  - **File Management System (HR):** Designed UI prototypes (Figma) streamline workflows.
  - **Car Parking Management (Odoo PoC):** Developed architecture, schema diagrams, and functional workflows.
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## Education

- **MCA** – St. Joseph Engineering College, Vamanjoor | CGPA: 9.3 (2024)
- **B.Sc. (Physics, Computer Science, Mathematics)** – St. Aloysius College, Mangalore | CGPA: 8.7 (2022)
- **PUC** – St. Agnes PUC College, Bendoor | 79.83% (2019)
- **SSLC** – St. Agnes High School | 91.68% (2017)